

Mailing Address: P.O. Box 2130 Cottonwood, CA 96022

Office Location: 3282 Chestnut St. Cottonwood CA, 96022 **Emergency Contact:** (530) 941 - 4274 (530) 209 - 1542

Administrative Contact: Phone: (530) 347 - 3472

Web: http://cottonwoodwaterdistrict.org

Email: apcottonwoodwater@gmail.com

Application for Water Services:	
	Receipt#:
Date:	Acct#: Module#:
	Module#
Name for Billing:	·
Address for Billing:	
Service Address:	
Telephone # and Email:	
Printed Bill: or Email bill:	
Employer and work telephone#:	
DL# SS#:	
DRIVER'S LICENSE: PLEASE PROVIDE A COPY OR A PH	HOTO I.D.
PLEASE CHECK APPROPRIATE BOX: RENTER OWNER	
Landlord's name:	
Landlord's telephone or email:	
WATER TRUST DEPOSIT IS DUE UPON APPLICATION:	
We accept cash, check, money orders or you can pay with deb	
<mark>attached form.</mark> CASH Check# Ci	
I HEREBY AGREE TO PAY THE WATER BILL MONTHLY, IN ACCO	
RATES, TERMS, RULES, AND REGULATIONS LEGALLY IN EFFECT, THE COTTONWOOD WATER DISTRICT OF THE STATE OF	
Agreed and Signed By:	
Date of Water Service Requested:	



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#### **Billing and Payments- Water Trust Deposits**

We accept local checks, cash, money orders and debit/credit cards. We accept debit/credit cards in the office and online at our website, but there is a \$3.00 processing fee accessed at time of payment for every \$100.00 to be paid (if bill is \$120.00, \$6.00 fee is charged). You can have your billing automatically drafted or ACH from your checking/savings account. Please fill out the form.

Our website is: www.cottonwoodwaterdistrict.org

Go to: Pay Utilities

Need Account# and Municipal code is:

CottonwoodCA022 (case sensitive so make sure you use caps when needed)

Please allow all devices like cell phones and laptops to allow pop-up blockers to our website. If you don't allow it, the payments will not go through. Our merchant gives instructions on how to complete this step.

Mail payments to:

Cottonwood Water District P.O. Box 2130 Cottonwood, CA 96022

Please write your Account # on your payment so it gets applied to the right account. We also receive payments through Bill pay. You can contact your local bank to get that setup.

#### Water Trust Deposits are required by each customer.

**Homeowner's:** Upon one year of Good Payment History, your water trust deposit can be refunded per owner's request. Just call the office.

**Renter's:** Upon moving out, your water trust deposit will be refunded, if a forwarding address is provided and final billing will be deducted.

Upon moving from residence, you are required to contact the District office to provide move out date, a forwarding address and make sure we have your current telephone #.

You are responsible for your account, not a property manager, landlord, nor real estate agent is allowed to be in control of your account!

If you do request for a turn off of an account and are issued a deposit refund, the refund will be processed and mailed the following month after the Board meeting which is the second Wednesday of every month. If you have questions, feel free to call.

All final bills issued after account is closed out, is due immediately. This will keep you in good standing to open an future account.

#### **Delinquent Accounts:**

Billing is due by the 15<sup>th</sup> of the following month bill is received. You do get the \$5.00 late fee but we will pursue accounts that are 60 days past due. Make sure you keep your contact information current, we do make courtesy calls and email delinquent bills before giving door notices. We give a white 3-day door hanger for our first warning. We issue the yellow 24 hour door hanger and then we shut off and lock accounts after that with a white disconnection door hanger. There is a \$25.00 reconnection fee.



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#### Billing:

You will be billed for water service monthly; thus, the water meter will be read the third week of the month. The bills are due and payable on the 15<sup>th</sup> of each month and considered late after the 15<sup>th</sup> of each month. Payments can be made to the District office by mail, in person, or online at <a href="https://www.cottonwoodwaterdistrict.org">www.cottonwoodwaterdistrict.org</a>. The District is currently using a payment portal which is user friendly with a secure device that allows pop-up blocker. You can pay online by e-check or debit/credit card with a \$3.00 processing fee per \$100 made payable to the Cottonwood Water District.

#### Water Equivalents Table:

1 Cubic Foot = 7.48 Gallons 100 Cubic Feet = 748 Gallons Monthly Base Rate = 800 Cubic Feet = 5,984 Gallons

#### Low Flow Indicator (Leak Indicator):

This small dial will rotate if water is passing through the meter. It is an indication of very small flows that would be visually undetectable. If dial is turning, you may have an undiscovered leak in plumbing system.



#### **Procedure for Meter Reading:**

If register lens is dirty, a light wipe with a damp cloth will clear lens for an accurate reading. Always remember to close the register cover after reading meter to avoid exposure to cracking or scratching of lens. One of the most important factors in a correct reading is to note the proper number of digits. Read the meter register from left to right.

#### Office Hours:

The District is open from 8:30-12:00, closed for lunch and from 12:30-4:30pm Monday through Friday except Holidays. For after-hour emergencies, call 530-941-4274 or 530-941-2641.



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Customer Information: ( AUTC	PAY FORM)
Name:	List of Account#('s):
Mailing Address:	
Service Address:	Receive bills by E-mail: YES / NO
Phone Number:	Email:
ACH Bank Draft Payment Sign	n-up Form:
Bank Name:	John Doe 123 Main St Land II 12345 Date
Name on Account:	PAY TO THE ORDER OF S
Routing Number:	The Land Bank Land IL 12345 Routing number Routing
Account Number:	Memo :(23456789) :(91011121314151) 9876
Account Type (Circle One): Checking / Savings	
Automatic Bank Drafts will be generated on the 7 <sup>th</sup> of each month for on a weekend, it will be the Monday following that date. (Example-in payment for this bill on December 7th 2020) You will get a bill for you	f you billing is dated 11/23/20 we will process the
I certify that the information above is correct, that I am an authorized to	·
I authorize COTTONWOOD WATER DISTRICT to deduct my utility pay Transfer. I understand sending a written notification to COTTO authorization.	
COTTONWOOD WATER DISTRICT reserves the right to cancel Electric without notice.	tronic Funds Transfer due to insufficient funds
Printed Authorized Name	Date:

Credit Card Payment Form			
Name:	Billing	Address:	
Service address:			
Telephone: Account#:			
Authorization  I hereby auth	norize a charge in the amou	nt indicated below to be ma	de to my:
VISA	Mas	terCard	VER
Credit card Account &	CCV Code#:	ExpDate:	
Cardholder's Name: Authorized Signature:			
There is a \$3.00 processing fee for using a debit or credit card for every \$100.00 on account. If over \$100.00 \$6.00 will be charged and so on.			
Charge amount for wh	ich account: \$		
Water Trust deposit	Payment on Account	Hydrant meter Deposit	Capacity
Please return this form alo	ong with the new service water	application if using a debit or cre	edit card for payment
Thank you! Cottonwood Water District			



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# **CUSTOMER USAGE TABLE**

Effective: 07/01/2023

#### **Water Equivalents Table:**

1 Cubic Foot = 7.48 Gallons 100 Cubic Feet = 748 Gallons

Monthly Base Rate = \$45.00 = 800 Cubic Feet = 5,984 Gallons Rate per additional 100CF over base: \$1.30/100CF

Usage Cubic	Total
Feet	Total
800	\$ 45.00
900	\$ 46.30
1000	\$ 47.60
1100	\$ 48.90
1200	\$ 50.20
1300	\$ 51.50
1400	\$ 52.80
1500	\$ 54.10
1600	\$ 55.40
1700	\$ 56.70
1800	\$ 58.00
1900	\$ 59.30
2000	\$ 60.60
2100	\$ 61.90
2200	\$ 63.20 \$ 64.50 \$ 65.80
2300	\$ 64.50
2400	\$ 65.80
2500	\$ 67.10
2600	\$ 68.40
2700	\$ 69.70
2800	\$ 71.00
2900	\$ 72.30 \$ 73.60
3000	\$ 73.60

Usage	Cubic	Total	
Fe	et	Total	
310	00	\$	74.90
320	00	\$	76.20
330	00	\$	77.50
340	00	\$ \$	78.80
350	00	\$	80.10
360	00	\$	81.40
370	00	\$	82.70
380	00	\$	84.00
390	00	\$	85.30
400	00	\$	86.60
410	00	\$	87.90
420	00	\$	89.20
430	00	\$	90.50
440	00	\$	91.80
450	00	\$	93.10
460	00	\$	94.40
470	00	\$	95.70
480	00	\$	97.00
490	00	\$ \$ \$ \$ \$ \$	98.30
500	00	\$	99.60
510	00	\$	100.90
520	00	\$	102.20
530	00	\$	103.50

Cubic	Total	
Usage Cubic Feet		Total
00	\$	104.80
00	\$	106.10
00	\$	107.40
00	\$	108.70
00	\$	110.00
00	\$	111.30
00	\$	112.60
00	\$	113.90
00	\$	115.20
00	\$	116.50
00	\$	117.80
00	\$	119.10
6600		120.40
00	\$	121.70
00	\$	123.00
00	\$	124.30
00	\$	125.60
00	\$	126.90
00	\$	128.20
7300		129.50
7400		130.80
00		132.10
00	\$	133.40
	et 00 00 00 00 00 00 00 00 00 00 00 00 00	et



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# **Additional Consumption Equivalents**



= \$0.03 per case



= \$6.95 per 4,000 gal